



For more than 100 years, **Lovelace Health System** has been a cornerstone of the Albuquerque community - growing to serve New Mexicans across the state with high quality, innovative healthcare services.

Lovelace continues to invest in our community, providing more than \$14 million in unfunded care and supporting local nonprofit and community organizations with more than \$404,000 in charitable contributions and community support in 2024. From the first and only hospital in New Mexico dedicated to women’s health to the state’s only hospital devoted exclusively to cardiovascular care, Lovelace is a leader in meeting the healthcare needs of this region. To learn more about our state-of-the-art treatment options, innovative health care providers and award-winning quality initiatives, visit [lovelace.com](http://lovelace.com).

## 2024 by the numbers

Hospitals . . . . .	5
Sites of care. . . . .	38
Beds . . . . .	619
Team members . . . . .	3,350
Admissions . . . . .	23,113
ER Visits . . . . .	95,395
Deliveries. . . . .	3,159
Surgeries . . . . .	20,233
Outpatient Visits. . . . .	384,297
Provider encounters . . . . .	921,994



## Quality and satisfaction recognition

**Lovelace Medical Center:** American Heart Association/American Stroke Association “Get with the Guidelines” Stroke Gold Plus Quality Achievement Award (2012-2024); Target Honor Roll - Elite Plus, (2019-2024), U.S. News & World Report High Performing Best Hospitals in Abdominal Aortic Aneurysm Repair (2023-2024), Heart Attack (2022- 2024), Aortic Valve surgery (2023 - 2024), Heart Bypass surgery (2022 - 2024), Heart Failure (2022-2024), Stroke (2022 - 2024), Hip Replacement (2023- 2024), Knee Replacement (2023- 2024)

**Heart Hospital of New Mexico at Lovelace Medical Center:** Named Top Teaching Hospital by The Leapfrog Group four years consecutively (2020-2024), LVAD Accreditation from The Joint Commission (2024), American Heart Association’s Mission: Lifeline® Regional Recognition award (2024)

**Lovelace Women’s Hospital:** Women’s Choice Award for America’s Best Hospitals, Comprehensive Breast Care (2023 - 2025)

**Lovelace UNM Rehabilitation Hospital:** New Mexico Hospital Association/American Hospital Association Quest for Excellence Honorable Mention, Specialty Hospital category (2024)

**Lovelace Regional Hospital:** 2024 Performance Leadership Award from The Chartis Center for Rural Health, Women’s Choice Award for America’s Best Hospitals, Emergency Timeliness, Emergency Care (2024), Obstetrics (2024 - 2025)

**Lovelace Westside Hospital:** American Heart Association’s Get With The Guidelines®-Stroke GOLD PLUS, (2024), U.S. News & World Report High Performing Best Hospitals, in Chronic Obstructive Pulmonary Disease (COPD) and Pneumonia (2023-2024)

## 2024 in dollars & cents

State and local taxes	<b>\$31.7M</b>
Unfunded care	<b>\$14M</b>
Wages and benefits	<b>\$385.3M</b>
Capital investments	<b>\$29.6M</b>
Charitable contributions and community sponsorships	<b>\$404K</b>

## Programs and services

**Chronic Care Management:** Lovelace's CCM program provides essential services between visits to those with chronic conditions, especially in people with multiple illnesses. Advanced technology allows clinicians to proactively identify patients who may need additional help navigating social determinants of health by improving access to healthy food, transportation and affordable medication - issues that can really impact quality of life.

**Lovelace Labor of Love:** Through this no-cost expecting-mother initiative, members enjoy several programs, such as prenatal yoga classes and 'mommy message', along with continual guidance through the process of finding an obstetrician, assistance with health insurance, planning where they will deliver, and making sure their needs during pregnancy are being met.

**G.R.A.C.E., Giving Respect and Compassion to Expecting Moms** is available through Lovelace Medical Group and focuses primarily on overcoming addiction to opioids. The program also works with those struggling with use of methamphetamines, cocaine or alcohol. In order to avoid stigma, all patients are presented a simple screening questionnaire at the clinic. Services are identified through a patient survey, and Lovelace works with outside partners to provide assistance needed assistance. GRACE also works with providers to offer medication assistance to prescribe for pregnant women who have been using opioids.



## Non-profits supported

- ABQ Hispano Chamber of Commerce
- Alzheimers Association
- American Cancer Society
- American Diabetes Association
- American Heart Association
- American Lung Association
- APS Foundation Golf Tournament
- Brain Injury Alliance of NM
- Casa Esperanza
- Chaves County Cancer Fund
- Junior League of Albuquerque
- Kassy's Kause
- Leadership NM
- Make a Wish
- National Hispanic Cultural Center Foundation
- Natural History Museum Run
- New Mexico Kidney Foundation
- NM Breast Feeding Task Force
- NM Center of Nursing Excellence
- NM Center of Nursing Excellence
- Rio Grande Down Syndrome Association
- Special Olympics NM
- TD1 (Juvenile Diabetes)
- Wee Warriors