



For more than 100 years, **Lovelace Health System** has been a cornerstone of the Albuquerque community - growing to serve New Mexicans across the state with high quality, innovative healthcare services.

Lovelace continues to invest in the community, providing more than \$99 million in unfunded care and supporting local nonprofit and community organizations with more than \$315,000 in charitable contributions in 2023. From the first and only hospital in New Mexico dedicated to women's health to the state's only hospital devoted exclusively to cardiovascular care, Lovelace is a leader in meeting the healthcare needs of the region. To learn more about our state-of-the-art facilities and services and award-winning care, visit lovelace.com.

2023 by the numbers

Hospitals	5
Clinics	33
Beds	619
Team members	3,287
Employed Providers	311
Admissions	22,180
ER Visits	91,521
Deliveries	3,283
Surgeries	21,106
Outpatient Visits	376,322
New Clinic Patients	412,814



Quality and satisfaction recognition

Lovelace Medical Center - U.S. News & World Report High Performing Best Hospitals in Abdominal Aortic Aneurysm Repair (2023- 2024), Heart Attack (2022- 2024), Aortic Valve surgery (2023 - 2024), Heart Bypass surgery (2022 - 2024), Heart Failure (2022- 2024), Stroke (2022 - 2024), Hip Replacement (2023- 2024), Knee Replacement (2023- 2024) and COPD (2022 -2023)

Lovelace Medical Group - National Committee for Quality Assurance Patient-Centered Medical Home (PCMH) Recognition, 2016-2024

Heart Hospital of New Mexico at Lovelace Medical Center - Named Top Teaching Hospital by The Leapfrog Group four years consecutively (2020-2023)

Lovelace Women's Hospital - Surgical Review Corporation Center of Excellence in Hernia Surgery, Minimally Invasive Surgery, Minimally Invasive Gynecology and Robotic Surgery, 2023

Lovelace UNM Rehabilitation Hospital - Modern Healthcare Best Places to Work, 2018-2019, 2022-2023

Lovelace Regional Hospital - Six consecutive A grades from Leapfrog Hospital Safety Grade (Spring 2021-Spring 2023)

Lovelace Westside Hospital - U.S. News & World Report High Performing Best Hospitals, in Chronic Obstructive Pulmonary Disease (COPD) and Pneumonia, 2023-2024

2023 in dollars & cents

State and local taxes	\$30,877,575
Unfunded care	\$99,237,057
Wages and benefits	\$180,494,842
Capital investments	\$23,943,072
Charitable contributions and community sponsorships	\$315,157

Programs and services

CareHarmony: Lovelace's chronic care management program provides essential services between visits to those with chronic conditions, especially in people with multiple illnesses. Advanced technology allows clinicians to proactively identify patients who may need additional help navigating social determinants of health by improving access to healthy food, transportation and affordable medication - issues that can really impact quality of life.

Lovelace Labor of Love: Through this no-cost expecting-mother initiative, members enjoy several programs, such as prenatal yoga classes and 'mommy message', along with continual guidance through the process of finding an obstetrician, assistance with health insurance, planning where they will deliver, and making sure their needs during pregnancy are being met.

G.R.A.C.E., Giving Respect and Compassion to Expecting Moms is available through Lovelace Medical Group and focuses primarily on overcoming addiction to opioids. The program also works with those struggling with use of methamphetamines, cocaine or alcohol. In order to avoid stigma, all patients are presented a simple screening questionnaire at the clinic. GRACE also works with providers to offer medication assistance to prescribe for pregnant women who have been using opioids.



Non-profits supported

- Albuquerque Community Foundation
- Albuquerque Regional Economic Alliance
- American Heart Association GRFW
- Brian Injury Alliance
- Casa Esperanza
- Domestic Violence Resource Center
- Junior League of Albuquerque
- NM Heart Institute Foundation
- Make-A-Wish
- NM Center for Nursing Excellence
- NM Breast Feeding Task Force
- Rio Grande Down Syndrome Buddy Walk
- United Way Corporate Cornerstone