## ARDENT CITRIX ENVIRONMENT

COMPUTER - WINDOWS 8 & 10

HOME TABLETS - SMART PHONES - DESKTOPS -

## WINDOWS

Begin by opening Internet Explorer (only, not Edge or any other browsers) and visiting "http://receiver.citrix.com"

Select the "Download Receiver for Windows" button to continue.

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	Access apps and desktops on any device		
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	About installing Citrix Receiver		
	How do I install Receiver?		
	⊘ How do I get help installing or using Receiver?		
	Orm looking for the ICA Client. Is that the same as Receiver?		
	O I have a version of Receiver already installed. Do I need to uninstall previous versions?		
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If Windows blocks the site from downloading the files to your computer, click where the arrow shows and select "Download File..."

Select the "Save" button if a download dialogue box opens.

Save the "CitrixReceiver.exe" file to a location where you will access it next.

The file download process begins.

Either the Citrix Receiver auto-install will begin, or navigate to the location where you saved the file and double-click it to begin the installation process.

When the "Open File - Security Warning" window appears select the "Run" button.

Click the "Next" button to begin the installation.



The License Agreement screen should appear next. Select the box next to "I accept the license agreement" so that there will be a checkmark, and then select "Install"

Citrix Receiver	8
License Agreement	
You must accept the license agreement below to proceed	
CITRIX LICENSE AGREEMENT	
Use of this Citrix Receiver software is subject to the Citrix license covering the specific edition of the Citrix product with which you will be using this software. Your use of Citrix Receiver is limited to use on the devices for which it was created for connection to the Citrix product(s). If your device is connected to the Internet, Citrix Receiver may, without additional notice, check for Citrix Receiver updates that are available for download and installation to your device and let you know of their availability. Only non-personally identifiable information is transmitted when this happens, except to the extent that IP addresses may be	
☑ I accept the license agreement	
Install	I

The installation process begins...

Citrix Receiver	
Installing Please wait while Ctrix Receiver is installed	(1)
(	)
	Cancel

There is no notification that the installation was completed but the black Citrix icon will appear in the system tray along the bottom of your desktop.

Please restart your computer at this time to ensure a complete installation has taken place.

The downloaded file can be deleted if so desired.

Start up **"Internet Explorer" (again, Internet Explorer only, not any other browser at this time).** and visit <u>https://citrix.ardenthealth.com</u>. Login using your Corporate User Name (FastPass) and Password.

Since the website is not "trusted" by your computer, you will be prompted to allow Citrix Receiver to run and download files onto your computer. For optimal Citrix experience, please always select "Run" or "Allow" for any prompts related to Citrix.ardenthealth.com.

You are now ready to being using the Citrix applications. You may use any browser from this point forward to access Citrix.

Due to security restrictions access to local device accessories are not permitted (hard drives, printers, etc...)

## SUPPORT

If you are having difficulty with the instructions provided and/or need further assistance please contact the Help Desk for assistance.

Ardent Health Services Helpdesk hotline: 1.866.725.4357

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