



“Lovelace Health System is committed to offering high quality health care across New Mexico. We have invested in our state and we are committed to bringing new providers and services to more neighborhoods across New Mexico because we believe everyone should have easy access to great care. We are adding more primary and urgent care centers in underserved areas, and we choose providers who are committed to working together to create exceptional, patient-centered care. We are grateful for our patients’ loyalty and for the opportunity to contribute to the health and wellness of our state.”



Ron Stern, President & CEO
Lovelace Health System

**LOVELACE HEALTH SYSTEM
SPONSORSHIPS:**

- Albuquerque Isotopes
- American Heart Association
- Boys & Girls Clubs of Central New Mexico
- Center for NM Nursing Excellence
- CNM Scholarship Program
- March of Dimes
- Rio Rancho Chamber of Commerce
- Roadrunner Food Bank
- Special Olympics of NM
- United Way of Central New Mexico



Community Report for 2013

As your friend and neighbor, Lovelace Health System is dedicated to serving our community and patients.

Investing in your health means serving you and your loved ones with quality, compassionate care. That’s why we continue to support and give back to the community through donations, volunteer time and our taxes. We also provide more than 3,700 fellow residents with jobs, making Lovelace Health System one of the largest employers in the state. Lovelace is proud to be the best place to care and be cared for.

We care about our community, and we are proud to invest in the health of you and your loved ones.

- Employees: 3,700
- Emergency Department visits: 89,532
- Surgeries: 21,052
- Inpatient admissions: 23,232
- Newborn admissions: 3,200
- Outpatient visits: 254,167
- Number of prescriptions filled: 597,867

- Number of beds: 606
- Salary/wages: \$221,832,160
- Capital investments: \$12,905,414
- Property taxes: \$1,911,286
- Taxes: \$3,869,138
- Charitable contributions & community support: \$772,727
- Uncompensated care, inpatient and outpatient: \$90.5 million

Since 2003, more than \$344 million has been invested into Lovelace facilities, services and technology.



FACTS ABOUT LOVELACE HEALTH SYSTEM

- **Lovelace Medical Center**, a premier hospital offering comprehensive care, including the most experienced, most advanced Cancer Care Program and a dedicated Senior ER area
- **Heart Hospital of New Mexico at Lovelace Medical Center**, the state's only hospital dedicated exclusively to cardiovascular care
- **Lovelace Women's Hospital**, the first and only hospital in New Mexico dedicated to women's health. Services include OB/GYN, an advanced Neonatal Intensive Care Unit and Natural Birthing Center
- **Lovelace Rehabilitation Hospital**, the only hospital in New Mexico accredited in six programs by the Commission on Accreditation of Rehabilitation Facilities (CARF)
- **Lovelace Westside Hospital**, home to Lovelace Bariatrics, a Family Birthing Center and Women's Health Services, the only Inpatient Pediatric Unit on Albuquerque's Westside and in Rio Rancho, and a pediatric-friendly Emergency Room
- **Lovelace Regional Hospital - Roswell**, which includes a primary care clinic to allow us to better serve the residents of Southeast New Mexico
- **Lovelace Retail Pharmacy**, covering service to Albuquerque, Rio Rancho and Santa Fe with 11 retail locations
- **Lovelace Medical Group / Southwest Medical Associates**, experienced providers known for their commitment to quality and delivery of compassionate health care. Lovelace Medical Group provides patients with exceptional health care with the support of Lovelace Health System facilities and technology.

Lovelace Health System

As a trusted health care provider for New Mexicans, Lovelace continues to invest in services, technology and new facilities to meet the needs of our community. Lovelace Health System has focused on enhancing an integrated health care system, providing high quality service and expanding new technologies.

Lovelace has partnered with NextCare to deliver more options for urgent care to families on both sides of the Rio Grande. Through Lovelace Medical Group/Southwest Medical Associates, we have also added more primary care providers and specialists in key areas, such as primary care, pulmonology and obstetrics.

Our hospitals continue to expand and offer the latest technology to our community. Lovelace Women's Hospital is home to the da Vinci robotic surgical system, providing minimally invasive surgeries and faster recoveries. Lovelace Medical Center's Cancer Care Program features the state's only Perfection Gamma Knife surgical system for noninvasive brain tumor surgeries, as well as the state's most advanced TomoHD and 21iX linear accelerators. Lovelace Westside Hospital offers the only Inpatient Pediatric Unit on Albuquerque's Westside and in Rio Rancho.

Lovelace includes the state's only hospital dedicated exclusively to heart health, the Heart Hospital of New Mexico at Lovelace Medical Center, and the only hospital in the state dedicated to women's health, Lovelace Women's Hospital. In the past few years, we expanded into southeastern New Mexico with Lovelace Regional Hospital-Roswell to offer high quality services and technology, as well as more options for primary care, to Roswell and surrounding communities.

Lovelace accepts most major insurance plans, including Blue Cross and Blue Shield, Molina Healthcare, TRICARE, United Healthcare Community Plan and Retiree Health Care Authority, Medicaid, Medicare and more.



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